

February 20, 2018

Dear valued Preferred Pediatrics Patient:

Per our records, although it may have been some time since you have been seen in our office, your most current insurance on file is Kaiser Permanente.

We hope this letter finds you in good health. We are writing to help keep our patients informed of the impact of a recent decision with regards to our Kaiser Permanente participation. There have been increasing administrative issues as well as lack of communication and follow through for addressing outstanding claims.

In an effort to maintain our commitment to our practice philosophy, we have made a difficult decision that will affect many of our patients.

Effective March 28, 2018, we will no longer accept Kaiser Permanente insurance plans.

We stand committed to continue providing the highest quality, personalized, comprehensive pediatric medical care that you have come to know. You can contact our office for further information regarding alternative payment arrangements for services or to have your records forwarded to another medical provider of your choice, if alternative payment is just not an option for you.

It has truly been an honor and privilege to serve you over the years and we thank you for entrusting your children's care with us.

Sincerely,

Jennifer Gilmore
Office Manager